Preparing to Care for An Aging Parent



10 tips for talking to your aging parents

For most of us it is hard to face the fact that our parents, the people who took care of us, are getting older and may need assistance in decision making and caring for themselves.

Sitting down with your parents to discuss legal, financial, and long term care issues can be uncomfortable. Adult children often do not know enough about their parents' financial situation, and have not had discussions about how they view the end of their lives and what preparations they have made.

These tips will provide you with communication strategies and considerations for these important discussions, and may help in opening a dialogue with your parents.

- **1** Start discussions early
 - Do not wait until it is too late. While your parents are still in good health, use the opportunity to start the conversation. Perhaps an item that appears in a newspaper or a friend or relative's illness can be the opening to start the dialogue. Once your parents develop a serious illness or are unable to make decisions for themselves, it is much more difficult to have this kind of conversation.
- 2 Include other family members

Bring other family members into the discussions with your parents, but first determine whether they have different opinions that would undermine what you are trying to accomplish. Get all the issues on the table and gather support from siblings and other relatives.

Explain the purpose of your conversation

Let your parents know you are concerned about them and you want to do the right thing for them as they age. This will help them better understand why you are bringing up sensitive issues.

4 Understand your parents' need to control their own lives

It is important to remember that your parents have a right to make their own decisions. At some point, you may need to balance your parents' independence with their safety, but try not to take away their sense of control over their own lives.



5 Agree to disagree

Your heart may tell you that you are right and that you know what needs to be done, but you and your parents may disagree with each other. Do not try and bully your way through. Their wishes should prevail unless their health or safety is in question.

6 Use good communication skills

It will be more effective if you offer options and not advice. Remember to ask for your parents' ideas. Express your concerns rather than telling them what they should do. Listen and don't be afraid of silence. Use open-ended questions that foster discussion rather than closed questions that are answered with a "yes" or "no."

7 Ask about records and documentation

Know where your parents' insurance policies, wills, health care proxies, living wills, trust documents, tax returns, and investment and banking records are located. You can start by asking your parents where they keep their papers, and whom you should contact in case they are in an accident or are incapacitated, and don't forget about any online accounts. It may be difficult to ask directly about financial and legal matters, and this approach may provide you with an opening to discuss what provisions have been made and what may need to be done.

Q Provide Information

Your parents may not have enough information about services and legal and financial options that may be available to them. You can play an important role by serving as a resource to them and by providing materials for them to read. As they look over the materials there may be opportunities to open a dialog.

Your parents may be eligible for government programs. Check **benefitscheckup.org** for assistance for people over 55. You might find they are eligible for benefits that will help pay for prescription drugs, health care, utilities, and other essential items or services.

Q Re-evaluate if things are not working well

If you find that the conversations are not going well, try to assess what is going wrong. Perhaps you are not coming across the way you thought you were. Or perhaps you just do not have enough information at hand. You might suggest that your parents talk with a third party—a geriatric care manager, a financial planner, or a lawyer—if you think that they could use some expert assistance.

10 Treat your parents with respect

Your parents have lived a long time and have learned a great deal during their lives. They may have made great sacrifices to give you the life you have. While old age can be a rewarding time, it is also often a time of loss—of loved ones, of health, and of independence. Treat your parents with love and respect and reassure them that you will be there for them as they age.

If you would like to take advantage of a free consultation with a financial professional, email us at Retirewise_support@metlife.com. Please include your contact information and company name.

PlanSmart is a product of MetLife Consumer Services, Inc. (MCS). MCS administers the PlanSmart program and has arranged to have specially trained third-party financial professionals offer financial education. The financial professionals providing financial education are not affiliated with MetLife but are providing the program under a service provider contract. Any content in this workshop or any other information provided as part of the PlanSmart program is for educational purposes only. It is not intended to provide legal, tax, investment, or financial advice or make any recommendation as to whether any investment or savings option is appropriate for you. Each individual's legal, tax, and financial situation is unique; therefore, you should consult with your own attorney, accountant, financial professional or investment advisor regarding your specific circumstances. MetLife does not provide legal, tax, or investment recommendations or advice.

Third-party financial professionals provide securities and investment advisory services offered through qualified registered representatives of MML Investors Services, LLC. Member SIPC. www.SIPC.org. 6 Corporate Drive, Shelton, CT 06484, Tel: 203-513-6000. MMLIS is not affiliated with MCS or any of its affiliates.

